

City of Ishpeming Citizen Survey Results

1. ***I am a resident of:***
 - 116 respondents
 - 93.1 percent live in the City (108)
 - 6.9 percent live in the Township (8)

2. ***How long have you lived and/or owned property in Ishpeming?***
 - 108 respondents
 - 0.0 percent=Less than one year
 - 3.7 percent=Between 1 and 5 years
 - 14.8 percent=Between 5 and 10 years
 - 4.6 percent=Between 10 and 20 years
 - 76.9 percent=More than 20 years

3. ***Do you live in Ishpeming year-round?***
 - 108 respondents
 - 96.3 percent=Yes
 - 3.7 percent=No, I leave town for the winter months
 - 0.0 percent=No, I spend less than three months of the year in Ishpeming

4. ***Where is your place of employment located?***
 - 104 respondents
 - 85.6 percent=I work in the City of Ishpeming
 - 13.5 percent=I work in Marquette County
 - 0.90 percent=I work outside of Marquette County
 - 0.00 percent=I work outside of Michigan

5. ***What strategy would you prefer for growth management in Ishpeming?***
 - 116 respondents
 - 79.3 percent=Growth encouraged
 - 10.3 percent=Growth takes its own course
 - 10.3 percent=Planned and limited growth
 - 0.00 percent=Goal of no growth

1. ***Please check the box that comes closest to your opinion for the following questions:***
 - 1a. Overall how would you describe the quality of life in Ishpeming?
 - 116 respondents
 - 6.9 percent=Excellent
 - 62.1 percent=Good
 - 27.6 percent=Fair
 - 3.4 percent=Poor

- 0.0 percent=Don't Know
- 1b. How would you rate the overall quality of your neighborhood?
- 116 respondents
 - 20.8 percent=Excellent
 - 37.9 percent=Good
 - 31.0 percent=Fair
 - 3.4 percent=Poor
 - 6.9 percent=Don't Know
- 1c. How do you rate Ishpeming as a place to raise children?
- 116 respondents
 - 17.2 percent=Excellent
 - 58.6 percent=Good
 - 17.2 percent=Fair
 - 7.0 percent=Poor
 - 0.0 percent=Don't Know
- 1d. How do you rate Ishpeming as a place to live?
- 116 respondents
 - 17.2 percent=Excellent
 - 55.2 percent=Good
 - 27.6 percent=Fair
 - 0.0 percent=Poor
 - 0.0 percent=Don't Know
- 1e. How do you rate Ishpeming as a place to retire?
- 116 respondents
 - 13.8 percent=Excellent
 - 27.6 percent=Good
 - 31.0 percent=Fair
 - 17.2 percent=Poor
 - 10.3 percent=Don't Know
- 2. Please rate each of the following characteristics as they relate to Ishpeming as a whole:**
- 2a. Sense of community
- 116 respondents
 - 10.3 percent=Excellent
 - 62.1 percent=Good
 - 27.6 percent=Fair
 - 0.0 percent=Poor

- 0.0 percent=Don't Know
- 2b. Overall appearance of Ishpeming
- 116 respondents
 - 0.0 percent=Excellent
 - 24.1 percent=Good
 - 51.7 percent=Fair
 - 24.2 percent=Poor
 - 0.0 percent=Don't Know
- 2c. Quality of the K-12 Schools in Ishpeming
- 116 respondents
 - 51.6 percent=Excellent
 - 38.1 percent=Good
 - 6.9 percent=Fair
 - 0.0 percent=Poor
 - 3.4 percent=Don't Know
- 2d. Opportunities to attend cultural activities
- 116 respondents
 - 0.0 percent=Excellent
 - 20.7 percent=Good
 - 55.2 percent=Fair
 - 24.1 percent=Poor
 - 0.0 percent=Don't Know
- 2e. Opportunities for leisure-time activities
- 116 respondents
 - 3.7 percent=Excellent
 - 55.1 percent=Good
 - 30.9 percent=Fair
 - 10.3 percent=Poor
 - 0.0 percent=Don't Know
- 2f. Shopping opportunities
- 116 respondents
 - 0.0 percent=Excellent
 - 6.9 percent=Good
 - 41.4 percent=Fair
 - 51.7 percent=Poor
 - 0.0 percent=Don't Know

- 2g. Recreation opportunities
- 116 respondents
 - 17.2 percent=Excellent
 - 58.4 percent=Good
 - 20.7 percent=Fair
 - 3.7 percent=Poor
 - 0.0 percent=Don't Know
- 2h. Job opportunities
- 116 respondents
 - 0.0 percent=Excellent
 - 2.1 percent=Good
 - 50.7 percent=Fair
 - 47.2 percent=Poor
 - 0.0 percent=Don't Know
- 2i. Access to affordable housing
- 116 respondents
 - 4.0 percent=Excellent
 - 48.2 percent=Good
 - 34.7 percent=Fair
 - 9.3 percent=Poor
 - 3.8 percent=Don't Know
- 2j. Economic development
- 116 respondents
 - 0.0 percent=Excellent
 - 3.1 percent=Good
 - 62.1 percent=Fair
 - 34.8 percent=Poor
 - 0.0 percent=Don't Know
- 3. To what degree are the following problems in Ishpeming?**
- 3a. Loitering youth
- 116 respondents
 - 16.1 percent=Not a problem
 - 56.2 percent=Minor problem
 - 27.7 percent=Important problem
 - 0.0 percent=Major problem
 - 0.0 percent=Extreme problem
 - 0.0 percent=Don't know

3b. Drugs

- 116 respondents
- 1.1 percent=Not a problem
- 14.9 percent=Minor problem
- 58.6 percent=Important problem
- 24.1 percent=Major problem
- 0.0 percent=Extreme problem
- 1.3 percent=Don't know

3c. Taxes

- 116 respondents
- 24.1 percent=Not a problem
- 20.7 percent=Minor problem
- 27.6 percent=Important problem
- 13.8 percent=Major problem
- 10.3percent=Extreme problem
- 3.5 percent=Don't know

3d. Growth

- 116 respondents
- 0.0 percent=Not a problem
- 16.9 percent=Minor problem
- 47.8 percent=Important problem
- 25.0 percent=Major problem
- 3.4 percent=Extreme problem
- 6.9 percent=Don't know

3e. Crime

- 116 respondents
- 0.0 percent=Not a problem
- 40.7 percent=Minor problem
- 44.9 percent=Important problem
- 10.3 percent=Major problem
- 4.1 percent=Extreme problem
- 0.0 percent=Don't know

3f. Graffiti

- 116 respondents
- 6.8 percent=Not a problem
- 87.3 percent=Minor problem
- 5.9 percent=Important problem
- 0.0 percent=Major problem

- 0.0 percent=Extreme problem
- 0.0 percent=Don't know

3g. Traffic

- 116 respondents
- 31.0 percent=Not a problem
- 43.7 percent=Minor problem
- 25.3 percent=Important problem
- 0.0 percent=Major problem
- 0.0 percent=Extreme problem
- 0.0 percent=Don't know

3h. Run down homes and buildings

- 116 respondents
- 3.1 percent=Not a problem
- 14.6 percent=Minor problem
- 31.1 percent=Important problem
- 27.6 percent=Major problem
- 24.6 percent=Extreme problem
- 0.0 percent=Don't know

3i. Parking

- 116 respondents
- 41.3 percent=Not a problem
- 41.3 percent=Minor problem
- 6.9 percent=Important problem
- 10.5 percent=Major problem
- 0.0 percent=Extreme problem
- 0.0 percent=Don't know

4. Please rate the speed of growth in the following sections of Ishpeming over the past 5 years:

4a. Population growth

- 115 respondents
- 25.0 Percent=Much too slow
- 60.7 Percent=Somewhat too slow
- 3.6 Percent=Right amount
- 0.0 Percent=Somewhat too fast
- 0.0 Percent=Much too fast
- 10.7 Percent=Don't know

4b. Business/retail growth

- 115 respondents
- 57.2 Percent=Much too slow
- 32.1 Percent=Somewhat too slow
- 3.6 Percent=Right amount
- 0.0 Percent=Somewhat too fast
- 0.0 Percent=Much too fast
- 7.1 Percent=Don't know

4c. Job growth

- 115 respondents
- 71.4 Percent=Much too slow
- 21.4 Percent=Somewhat too slow
- 3.6 Percent=Right amount
- 0.0 Percent=Somewhat too fast
- 0.0 Percent=Much too fast
- 3.6 Percent=Don't know

5. *In the past 12 months about how many times, if ever, have you or any other household members done the following things?*

5a. Used public libraries or their services in Ishpeming?

- 116 respondents
- 16.3 Percent=0 or 1
- 1.7 Percent=Twice
- 21.5 Percent=3 to 12 times
- 20.2 Percent=13 to 25 times
- 37.9 Percent=25+ times
- 2.4 Percent=Don't know

5b. Used the recreation facilities in Ishpeming?

- 116 respondents
- 3.4 Percent=0 or 1
- 6.9 Percent=Twice
- 29.7 Percent=3 to 12 times
- 20.7 Percent=13 to 25 times
- 32.4 Percent=25+ times
- 6.9 Percent=Don't know

5c. Participated in a recreation program or activity?

- 116 respondents
- 58.6 Percent=0 or 1
- 0.0 Percent=Twice

- 20.7 Percent=3 to 12 times
 - 6.9 Percent=13 to 25 times
 - 6.9 Percent=25+ times
 - 6.9 Percent=Don't know
- 5d. Visited a Ishpeming park?
- 116 respondents
 - 20.8 Percent=0 or 1
 - 0.0 Percent=Twice
 - 68.9 Percent=3 to 12 times
 - 6.9 Percent=13 to 25 times
 - 0.0 Percent=25+ times
 - 3.4 Percent=Don't know
- 5e. Attended a City Council, Planning Commission or other public meeting?
- 116 respondents
 - 86.2 Percent=0 or 1
 - 0.0 Percent=Twice
 - 6.8 Percent=3 to 12 times
 - 0.0 Percent=13 to 25 times
 - 0.0 Percent=25+ times
 - 7.0 Percent=Don't know
- 5f. Used the internet for anything?
- 110 respondents
 - 38.1 Percent=0 or 1
 - 0.0 Percent=Twice
 - 7.0 Percent=3 to 12 times
 - 0.0 Percent=13 to 25 times
 - 54.9 Percent=25+ times
 - 0.0 Percent=Don't know
- 5g. Used the internet to obtain information about Ishpeming?
- 110 respondents
 - 50.9 Percent=0 or 1
 - 10.9 Percent=Twice
 - 15.5 Percent=3 to 12 times
 - 13.6 Percent=13 to 25 times
 - 0.0 Percent=25+ times
 - 9.1 Percent=Don't know

6. Overall, how would you rate the quality of services provided by the City of Ishpeming?

- 116 respondents
- 4.3 Percent=Excellent
- 46.9 Percent=Good
- 38.3 Percent=Fair
- 10.5 Percent=Poor
- 0.0 Percent=Don't know

7. How do you rate the quality of each of the following Ishpeming services?**7a. Police department**

- 115 respondents
- 20.0 Percent=Excellent
- 62.6 Percent=Good
- 10.4 Percent=Fair
- 4.3 Percent=Poor
- 2.7 Percent=Don't Know

7b. Fire services

- 115 respondents
- 39.1 Percent=Excellent
- 49.6 Percent=Good
- 2.6 Percent=Fair
- 0.0 Percent=Poor
- 8.7 Percent=Don't Know

7c. Ambulance services

- 115 respondents
- 39.1 Percent=Excellent
- 41.7 Percent=Good
- 7.0 Percent=Fair
- 0.9 Percent=Poor
- 11.3 Percent=Don't Know

7d. Garbage collection

- 115 respondents
- 49.6 percent=Excellent
- 36.5 percent=Good
- 6.1 percent=Fair
- 5.2 percent=Poor
- 2.6 percent=Don't Know

- 7e. Recycling
- 115 respondents
 - 11.3 Percent=Excellent
 - 33.0 Percent=Good
 - 42.6 Percent=Fair
 - 1.7 Percent=Poor
 - 11.4 Percent=Don't Know
- 7f. Electric services
- 115 respondents
 - 15.7 Percent=Excellent
 - 66.1 Percent=Good
 - 13.8 Percent=Fair
 - 3.5 Percent=Poor
 - 0.9 Percent=Don't Know
- 7g. Water services
- 115 respondents
 - 19.1 Percent=Excellent
 - 53.9 Percent=Good
 - 20.9 Percent=Fair
 - 6.1 Percent=Poor
 - 0.0 Percent=Don't Know
- 7h. Recreation facilities
- 115 respondents
 - 26.9 Percent=Excellent
 - 45.9 Percent=Good
 - 19.1 Percent=Fair
 - 2.6 Percent=Poor
 - 5.5 Percent=Don't Know
- 7i. Recreation programs and classes
- 115 respondents
 - 13.0 Percent=Excellent
 - 26.1 Percent=Good
 - 40.0 Percent=Fair
 - 9.6 Percent=Poor
 - 11.3 Percent=Don't Know

- 7j. Park maintenance
- 115 respondents
 - 12.1 Percent=Excellent
 - 50.4 Percent=Good
 - 25.4 Percent=Fair
 - 2.6 Percent=Poor
 - 9.5 Percent=Don't Know
- 7k. Parks in general
- 115 respondents
 - 16.5 Percent=Excellent
 - 62.6 Percent=Good
 - 10.4 Percent=Fair
 - 4.3 Percent=Poor
 - 6.2 Percent=Don't Know
- 7l. Street maintenance
- 115 respondents
 - 10.5 Percent=Excellent
 - 36.5 Percent=Good
 - 25.2 Percent=Fair
 - 26.9 Percent=Poor
 - 0.9 Percent=Don't Know
- 7m. Cleanliness of streets
- 115 respondents
 - 19.1 Percent=Excellent
 - 46.9 Percent=Good
 - 25.3 Percent=Fair
 - 7.8 Percent=Poor
 - 0.9 Percent=Don't Know
- 7n. Sidewalk maintenance
- 115 respondents
 - 4.3 Percent=Excellent
 - 20.9 Percent=Good
 - 40.0 Percent=Fair
 - 29.5 Percent=Poor
 - 5.3 Percent=Don't Know

- 7o. Snow removal
- 115 respondents
 - 29.5 Percent=Excellent
 - 49.5 Percent=Good
 - 13.9 Percent=Fair
 - 6.2 Percent=Poor
 - 0.9 Percent=Don't Know
- 7p. Street lighting
- 115 respondents
 - 10.4 Percent=Excellent
 - 53.9 Percent=Good
 - 23.5 Percent=Fair
 - 2.6 Percent=Poor
 - 9.6 Percent=Don't Know
- 7q. Enforcement of traffic laws
- 115 respondents
 - 10.4 percent=Excellent
 - 33.0 percent=Good
 - 53.0 percent=Fair
 - 8.7 percent=Poor
 - 5.1 percent=Don't Know
- 7r. Services to seniors
- 115 respondents
 - 13.9 Percent=Excellent
 - 57.4 Percent=Good
 - 3.5 Percent=Fair
 - 6.1 Percent=Poor
 - 19.1 Percent=Don't Know
- 7s. Water quality
- 115 respondents
 - 28.7 Percent=Excellent
 - 46.1 Percent=Good
 - 14.0 Percent=Fair
 - 2.6 Percent=Poor
 - 8.6 Percent=Don't Know

- 7t. Planning and zoning
- 115 respondents
 - 7.8 Percent=Excellent
 - 41.7 Percent=Good
 - 19.1 Percent=Fair
 - 2.7 Percent=Poor
 - 28.7 Percent=Don't Know

- 7u. Storm drainage
- 115 respondents
 - 5.2 Percent=Excellent
 - 43.5 Percent=Good
 - 27.0 Percent=Fair
 - 5.2 Percent=Poor
 - 19.1 Percent=Don't Know

- 7v. Services to youth
- 115 respondents
 - 5.2 Percent=Excellent
 - 16.5 Percent=Good
 - 27.8 Percent=Fair
 - 23.5 Percent=Poor
 - 27.0 Percent=Don't Know

8. *What was your impression of Ishpeming employees in your most recent contact?*

- 8a. Knowledge
- 114 Respondents
 - 24.6 Percent=Excellent
 - 55.3 Percent=Good
 - 10.5 Percent=Fair
 - 2.6 Percent=Poor
 - 7.0 Percent=Don't Know

- 8b. Responsiveness
- 114 respondents
 - 28.9 Percent=Excellent
 - 39.5 Percent=Good
 - 15.8 Percent=Fair
 - 8.8 Percent=Poor
 - 7.0 Percent=Don't Know

- 8c. Courtesy

- 114 respondents
 - 36.1 percent=Excellent
 - 41.2 percent=Good
 - 13.2 percent=Fair
 - 4.8 percent=Poor
 - 4.7 percent=Don't Know
- 8d. Overall impression
- 114 respondents
 - 31.6 percent=Excellent
 - 53.1 percent=Good
 - 8.3 percent=Fair
 - 1.8 percent=Poor
 - 5.2 percent=Don't Know
- 9. Please rate the following statements:**
- 9a. I receive good value for the City taxes that I pay.
- 114 respondents
 - 6.1 Percent=Strongly Agree
 - 33.3 Percent=Agree
 - 23.7 Percent=Neither Agree or Disagree
 - 14.0 Percent=Disagree
 - 9.6 Percent=Strongly Disagree
 - 13.3 Percent=Don't Know
- 9b. I am pleased with the overall direction that Ishpeming is taking.
- 114 respondents
 - 9.6 Percent=Strongly Agree
 - 43.0 Percent=Agree
 - 24.6 Percent=Neither Agree or Disagree
 - 13.2 Percent=Disagree
 - 6.1 Percent=Strongly Disagree
 - 3.5 Percent=Don't Know
- 9c. I am well informed on major issues in Ishpeming.
- 114 respondents
 - 6.1 Percent=Strongly Agree
 - 48.2 Percent=Agree
 - 23.7 Percent=Neither Agree or Disagree
 - 13.2 Percent=Disagree
 - 0.9 Percent=Strongly Disagree
 - 7.9 Percent=Don't Know

9d. Ishpeming welcomes citizen involvement.

- 114 respondents
- 9.6 Percent=Strongly Agree
- 42.1 Percent=Agree
- 26.3 percent=Neither Agree or Disagree
- 5.3 percent=Disagree
- 3.5 percent=Strongly Disagree
- 13.2 percent=Don't Know

10. *Would you read a community newsletter if the City put one together?*

- 114 respondents
- 87.7 Percent=Yes
- 7.9 Percent=No
- 4.4 Percent=Don't Know